

Dear Alison,

Thank you for providing me the opportunity to update residents on Captiva's progress at Lily Cross Farm at the recent GPC meeting. As promised, I wanted to provide written feedback on the questions that were raised – see below. Do let me know if there are any further issues or concerns and we will continue to do our best to answer.

1. Dust is blowing into properties surrounding the site. What can Captiva do to mitigate?

Captiva has increased the use of the 'bowser' (sprinkler trailer – see photo below). It is now being used 4 x per day.

Dust from parking area is believed to be part of the problem – residents expressed concern that this area is not being damped down. To be covered by sprinkler. Roads under construction towards North of site also to be included more frequently.

Captiva anticipate completion of road surfaces and foundations in area close to Yarborough Close will reduce volume of dust.

Environmental health visit to site has checked on measures being deployed by Captiva. We will continue daily checks and tracking.

2. Vibration and noise from heavy machinery is intrusive. What can be done to reduce this?

Drainage and road installation are the most intrusive parts of the construction process and once tarmac is installed, noise and vibration from heavy machinery use will reduce.

In the meantime, we confirm machinery will not be operated before 8am. Engines are started for inspection and health and safety checks from 7.30am but should never be before this.

We have monitored vibration levels with Environmental Health officers and will continue to do so to ensure they remain within acceptable tolerance range.

3. Rubbish from site is being blown into gardens.

Several residents highlighted issues with rubbish being blown into gardens and building up along perimeter fences. A site wide litter pick has already been conducted and is being monitored weekly.

We have also introduced a fine system for any subcontractors found to be littering which should encourage better behaviour moving forward.

4. Yarborough close access – residents concerned regarding construction traffic once new access is open.

Captiva confirm this is not for use by heavy construction traffic (which will continue to use West Street entrance) but will be used by trades going to and from site.

We have highlighted concerns over parking and speed to trades on site at our weekly meeting, reinforcing the need for responsible driving.

5. Tree removal Yarborough Close – concerns raised to the removal of the tree and potential nesting. The maple tree on Yarborough Close was independently assessed by a Tree Consultant as part of the planning application. It was identified as having 'significant damage to the lower stem and some decay'. On this basis, it is to be removed. Removal of the tree has been delayed due to nesting having

been identified. Ecology consultants have inspected the tree on several occasions and now confirm the birds have fledged the nest and it can be removed – this will be done shortly.

We will be planting new trees across the development and across additional land secured with the landowner along Whitwell Road. This will help ensure we deliver a bio-diversity net gain from the development, thereby enhancing habitat for local wildlife.

6. Security lighting – security lighting has on all night and is intrusive into homes.

We have redirected lights towards ground and reduced usage.

We have also ordered motion detectors to ensure they only come on if movement is detected, thereby minimising intrusion.

Best wishes,

Iain Delaney

Chief Executive Officer, Captiva Homes Ltd